



A.V.C. COLLEGE OF ENGINEERING

(Approved by AICTE, Affiliated to Anna University,
Accredited by NBA (CSE, ECE, EEE & MECH) &
NAAC with "A" Grade (3rd Cycle),
An ISO 9001:2015 Certified Institution)



MANNAMPANDAL, MAYILADUTHURAI DT PIN-609 305

Phone no.: 04364 - 227202, 224202

Email : avcce@avccengg.net

HELP DESK- உதவி மையம்

ESCALATION PROCEDURE- மேல் முறையீட்டு வழிமுறைகள்

Section & Level	Admission	Hostel	Department	Controllor of Examination	Scholarship
Level 1	Dr.V.Tamilselvan, Nodel officer, Mobile : 9442724478 Email id : helpdesk@avccengg.net Online link : www.avccengg.net				
Level 2	Mr.S.Saravanan Assistant	Mr.Bharathiraja, Warden (Boys) Mrs.Ruba, Warden (Girls)	Faculty advisor	Mr.N.Muthukumarasamy, Technical Assistant	Mr.S.Balaji, Assistant
Level 3	Mr.T.Murugan Superintendent	Clerk	HOD	Dr.N.Dhanasekar, Exam cell co-ordinator	Mr.T.Murugan Superintendent
Level 4	Dr. P.Balasubramanian, Principal				
Level 5	Dr.M.Senthilmurugan, Director				



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Help Desk Form

Personal Details :

1. Name :
2. Student ID/ Employee ID/ Parent :
3. Class / Department/Student details :
4. Contact Number :
5. Email ID :

Grievance Details :

1. Nature of Grievance (Select one)

Academic Infrastructure Administration
Harrassment Others (Please Specify) _____

2. Description :

3. Date of Incident

4. Person(s) involved / suspected:

Declaration:

I _____ hereby declare that the information provided is true and accurate to the best of my knowledge. I understand that any false or misleading information may lead to disciplinary action against me.

Signature:

Date :

Note : Download helpdesk form, fill the details with signature, scan and send to helpdesk@avccengg.net